















## Freight Profile Specifications

FREIGHT PROFILE	DETAIL	PREFERRED	ACCEPTABLE	UNACCEPTABLE
<b>Parcel Size</b> 	Length	< 1.0m	< 1.8m*	> 1.8m
	Dead weight per item	< 25kg	< 25kg	> 25kg
	Cubic volume per item	< 0.1m <sup>3</sup> or < 25kg	< 0.16m <sup>3</sup> or < 40kg	> 0.16m <sup>3</sup> or > 40kg
	Cubic volume per consignment	N/A	< 0.6m <sup>3</sup> or < 150kg	> 0.6m <sup>3</sup> or > 150kg
	Items per consignment	Single Item Consignments	= or < 5 items	> 5 items
*Note: Any items found 1.05m -1.8m will attract an Additional Charge				
<b>Packaging</b> 	Parcels	N/A	Strong packaging	Poor packaging
	Wine	N/A	Strong packaging	Poor packaging
	Car parts	N/A	Packaged	Not packaged
	Liquid	N/A	Sealed	Not sealed
<b>Label Details</b> 	Receiver	All contact details (incl. contact name, address, mobile phone and email address)	All contact details (incl. contact name, address, mobile phone and email address)	Missing details
	Sender	All contact details (contact person and address)	All contact details (contact person and address)	Missing details
	Dead weight	All details	All details	Missing details
	Cube	All details	All details	Missing details
<b>Data</b> 	Data transfer	On day of despatch 30 minutes prior to freight collection or drop off at CP facilities	On day of despatch 30 minutes prior to freight collection or drop off at CP facilities	After freight has been collected or dropped off at CP facilities
<b>Freight Mix</b> 	Indirectly serviced (Agent)	0%	< 30%	> 30%
	B2B	100%	Any	N/A
	B2C	ATL (Authority to Leave)	Any	N/A
	C2C	ATL (Authority to Leave)	Any	N/A
	Pickups	Directly serviced	Directly serviced	Indirectly serviced
<b>Bulk Customers</b> 	Pallets	Pickup consignments fitting size and requirements above	Pickup consignments fitting size and requirements above	All pallet deliveries
	Directly serviced	100%	> 70%	< 70%
<b>Specialty Freight</b> 	Dangerous goods, chemicals and other goods classified as Dangerous Goods (DG) represent acute hazards to safety, the environment or road and rail transport vehicles. All DGs must be accompanied by a MSDS (Material Safety Data Sheet). Refer to CouriersPlease DG Policy	None	<p>We transport Dangerous Goods in Limited Quantities only. Please refer to our Dangerous Goods Guide 2025 on our website. ONLY pre-approved EDI customers can send limited quantities by road or rail (excluding to Tasmania) as follows:</p> <ul style="list-style-type: none"> <li> Class 2.1 - Flammable Gas Packing Group II or III, (Aerosols only)</li> <li> Class 2.2 - Non-flammable, Non-Toxic gas, (Limited to 1000ml per consignment)</li> <li> Class 3 - Flammable Liquids Packing Group II or III, (Limited to 1000ml per consignment)</li> <li> Class 5.1 – Oxidising Substances Limited to Health and Beauty Products; and Packing Group II or III</li> <li> Class 9 - Miscellaneous DG's Asbestos Banned; Lithium Batteries by road only; other Class 9's Limited to Packing Group II</li> </ul>	All other classes and groups including motors containing fuels/liquids NOTE: Prepaid coupon, website or one-off customers are unable to send DGs

FREIGHT PROFILE	DETAIL	PREFERRED	ACCEPTABLE	UNACCEPTABLE
<b>Unacceptable Contents</b> 	Food	None	None	Food at risk of cross contamination (e.g. bread, meat, seafood)
	Dangerous	None	None	All (e.g. Firearms, replica firearms, ammunition, sharps)
	Hazardous Goods	None	None	All (e.g. pressurised vessels)
	Prohibited items travelling to WA: any organic, garden products	None	None	All (e.g. bare rooted or potted plants of any variety including seedlings, bulbs, cut flowers, foliage, fruit, vegetables, as well as potting mix, compost, fertiliser, organic matter, honey)
	Furniture	None	None	All (e.g. glass sheets, mirrors, antiques and artwork)
	Anything dirty or greasy	None	None	All (e.g. car parts)
	Unboxed or unpackaged	None	None	All (e.g. unboxed flowers, gym weights)
	Animals	None	None	All (e.g. live mice)
	Vital Documents and Gift Cards	None	None	All (Including but not limited to: Gift cards, tenders, birth certificates, travel papers, photocopied papers and any documentation on USB sticks)
	Refrigerated/ Perishable Goods	None	None	All (e.g. any items with a short shelf life that requires refrigeration to remain viable e.g: food stuffs, vitamins and supplements)
	Personal Effects	None	None	All (e.g. personal effects such as clothing, footwear, toiletries, electronic devices and travel items such as backpacks and suitcases)
	Liquids Non-Dangerous Goods	< 10 litres	< 20 litres	>20 litres
<b>Unacceptable Services</b> 	Distribution Centre book in freight	None	None	All
	Post Office Box deliveries	None	PO Box Plus	All other PO Box deliveries or AP Drop Box
	Break bulk	Consignments within freight profile	Consignments within freight profile	All pallet deliveries

Revised Feb 2025

The latest version of our Freight Profile Specifications can be found at:  
<https://www.couriersplease.com.au/services-domestic-serviceinfo>