

## Additional Charges as 1 February 2024

| Item                                   | Explanation of charge   | Per Consignment or Item (ex. GST)<br>Multiple may apply                      |
|--|---|--|
| <b>Credit Note Processing Fee</b>      | When processing credit notes, at the request of the customer, for reasons outside of our control, a fee of \$30 will be applied per invoice for each application.   | <b>\$30.00 per invoice</b>   |
| <b>Dangerous Goods Surcharge (DGS)</b> | A \$21 surcharge will apply for pre-approved accounts shipping limited quantities of materials classified as dangerous goods by transportation regulations (as outlined in our Freight Profile Specifications), in consignments destined for regional or country areas within our network. A separate invoice will be supplied for these charges. | <b>\$21.00 per consignment</b>   |
| <b>Length Surcharge (LSC)</b>          | An additional charge applies to any item that is 1.05m or over in any one dimension. A separate invoice will be supplied for these charges. No dimensions will be reported on manually detected items.  | <b>\$15.00 per item</b>  |
| <b>No Data Fee (NDF)</b>               | As outlined in our Freight Profile Specifications, we require timely receipt of accurate manifested data, 30 minutes prior to freight collection or drop off at CouriersPlease facilities, on the day of dispatch. A fee per consignment will be incurred and a separate invoice for the consignments found will be sent.                         | <b>\$5.00 per consignment</b>  |
| <b>Oversize fee (OF)</b>               | Should the consignment be outside our Freight Profile Specifications, in relation to length, dead and/or cubic weight per item and/or total weight allowance per consignment, an oversize fee will apply for each of the above specifications, as well as any additional handling fees. A delay in delivery may occur.                            | <b>\$75.00 per consignment</b>   |
| <b>Remote Area Surcharge (RAS)</b>     | This surcharge applies to specified delivery locations in our Location Master where CouriersPlease incurs additional costs or surcharges. These surcharges are tiered depending on the destination - RAST1 \$20; RAST2 \$30; RAST3 \$55. A separate invoice will be supplied for these charges.   | <b>Per consignment<br/>RAST1 \$20.00<br/>RAST2 \$30.00<br/>RAST3 \$55.00</b> |

| Item                              | Explanation of charge   | Per Consignment or Item (ex. GST)<br>Multiple may apply<br>\$10.00 per item |
|-----------------------------------|---|---|
| <b>Redirection Fee (RDR)</b>      | Should your item require redirection, within the metro area (outside of our delivery choice options) an additional charge of \$10 per item applies. This includes, but not limited to incorrect / insufficient address consignment details. Should your redirection be required to travel outside the metro area of the original delivery destination, a new label will be required. This fee will be reflected on your invoice with a new consignment number and the Redirection service code (RDR) and your customer reference being the original consignment number. |   |
| <b>Return to Sender Fee (RTS)</b> | This fee applies to any item that needs to be returned to sender for any reason. Should the sender refuse delivery of the RTS freight or the RTS freight is unable to be returned to the sender, the fee will still apply. This fee will be reflected on your invoice with a new consignment number, Return to Sender service code (RTS) and your customer reference being the original consignment number.   | <b>\$10.00 per item</b>   |
| <b>Reweigh Fee</b>                | Should your consignment be found to be underdeclared and we need to reweigh it to reflect accurate dead and or cubic weight, a \$5 Reweigh Fee per consignment will be applied. A separate invoice will be supplied for these charges.  | <b>\$5.00 per consignment</b>   |

Customer Name: \_\_\_\_\_

Signed for and on behalf of the Customer: \_\_\_\_\_ Date: \_\_\_\_\_